

**Course Syllabus**  
**Special Summer Program 2020**

Course title	Operations Management: Japanese Perspective		
Month of offering the course	July <input type="checkbox"/>	Way of teaching	F2F <input type="checkbox"/>
	August <input checked="" type="checkbox"/>		Online (Zoom) <input checked="" type="checkbox"/>
Teaching schedule	Day of the Week: Monday	Time: 2:40pm-5:50pm	
Names of Instructor	Wenkai Li		Total No. of Classes (90min) 8
Course description	<p>Operation is the key value-adding activity in a firm's value chain, involving all aspects of the production and delivery of goods and services.</p> <p>This course will familiarize students with basic knowledge of various production and operations management processes, including a strategic view of operations management, process thinking, lean thinking, and quality management in manufacturing and service sectors.</p> <p>The Japanese way of operations management will be emphasized in this course.</p>		
Texts (readily available for free should be chosen)	<b>No Required Textbook.</b>		
Remarks (delivery methods, pre-requisite, class outline, etc.)	<p>Recommended text to read: Operations management in the supply chain: decisions and cases / Roger G. Schroeder and Susan Meyer Goldstein Imprint: New York, N.Y.: McGraw-Hill/Irwin, c2018. Edition: 7th International ed. ISBN-13: 9781260083460 <a href="https://www.mheducation.com/highered/product/M0077835433.toc.html">https://www.mheducation.com/highered/product/M0077835433.toc.html</a></p> <p>Class outline:</p> <ol style="list-style-type: none"> <li>1). Introduction to Operations Management</li> <li>2). Operations Strategy</li> <li>3). Process thinking</li> <li>4). Process flow analysis</li> <li>5). Toyota Production System and Lean thinking</li> <li>6). Toyota Production System and Lean thinking</li> <li>7). Quality Management</li> <li>8). Japanese way of quality management</li> </ol>		