

FAQ regarding Monthly Expenses

Q. Why I was still charged the dorm fee for a whole month even after I checked out of the dormitory.

A. This is a technical issue of our system. If you check out after the 11th of the month, the entire month rent is charged.

Then, on the next month, you get reimbursed for the days you did not use the dorm room - from next day after checking out to the end of the month. (details are in your Info Pack)

Q. Why do I still have to pay the electricity and hot water charges even after I have checked out from dormitory?

A. You are charged for your actual usage in the last month you lived in dorms. The calculations have a one month delay before being charged.

Q. My hot water charge is higher than I expected. Why is my bill so high (or why is my bill so different than my friends, or higher than last month) ?

A. Each room is individually monitored for individual use. The actual usage amount differs depending on the lifestyle of each person. Fees also differ between Japan and your home country.

We read the hot water meters associated with each room to assess how many units each person uses, and we test our meters regularly for accuracy, All we can do if you think your bill is too high is check for leaks in the water pipes and to request you to report any leaks in the faucets. Please note carefully how you use your hot water.

Q. Is it possible to request a receipt for my electricity bill to be used to apply for a mobile phone or for opening a bank account?

A. Yes! it is possible. Please let us know which month of receipt you need.

Q. What is the late fee specifically?

A. If you fail to pay your IUJ bill in full by the due date of that month (25th of the month), you will be assessed a 1,000 yen per month late payment fee on the previous monthly outstanding expenses, regardless of the original invoice amount. To avoid late payment fees, be sure your Hokuetsu account has enough money in it for us to receive payment in full, each month.

Please note: delays in tuition payments can result in forced withdrawal from IUJ. Please see the page for tuition payment for details.